



# Iowa Department of Human Services

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Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

## **INFORMATIONAL LETTER NO.1094**

**DATE:** February 1, 2012

**TO:** Iowa Medicaid Home and Community Based Services (HCBS) Providers, Case Managers, Targeted Case Managers, Department of Human Services (DHS) Service Workers and Income Maintenance Workers (IMCs)

**ISSUED BY:** Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

**RE:** Clarification of Non-Emergency Medical Transportation (NEMT) Services for Transportation of HCBS Members to Waiver Services

**EFFECTIVE:** Immediately

The IME recently received clarification from the Centers for Medicare and Medicaid Services (CMS) regarding the use of non-emergency medical transportation (NEMT) services to transport members to waiver services. The clarification indicates that NEMT services cannot be used for transportation to HCBS waiver services. Transportation required in conjunction with HCBS waiver services must be provided through the HCBS waiver or natural supports.

Transportation of waiver members to Medicaid covered non-waiver services may still be provided either as a waiver service or through the NEMT broker. All waiver transportation must be authorized in the service plan.

Case Managers: Please share this information with any Medicaid member who has been utilizing NEMT and are on waivers.

If you have any questions, please contact the IME Provider Services Unit, 1-800-338-7909, locally 515-256-4609 or by email at [imeproviderservices@dhs.state.ia.us](mailto:imeproviderservices@dhs.state.ia.us).

